Topic	Agency/Program	Resource
Emergency	Connect Youth	Phone: 613-918-0173
Housing		Email: connectyouth@cogeco.net
		Website: connectyouth.ca
		"Services Include: ongoing support; referral services; youth advocacy; crisis intervention; life skills
		workshops; recreation; employment; rural outreach; professional network; LGBTQ support and services; transportation; safe, non-judgemental space for youth to hang out, do homework, and be social;
		recreation and volunteer opportunities; clothing exchange program; food cupboard providing snacks
		and hot/cold lunches; support accessing services in the community; and transitional housing support
		through our 1-person emergency shelter unit.
		South Grenville District High School Drop- In Centre, Room 217 and 218"
	Maison Baldwin	Address: 40 Fourth St. West, Cornwall
	House	Residential Shelter: 613-938-2958
		Toll Free: 1-800-267-1744
		Website: baldwinhouse.ca
		Open 24 hours per day, seven days per week.
		"Programs/Services: Women can call and/or come in at any time, day or night. Any woman 16 years of
		age or older, with or without children, can access the services of the shelter. The services are completely
		free, confidential, and bilingual. The shelter provides a safe and comfortable place to stay for women
		coping with abuse if they choose to stay at the shelter. The length of each woman's stay is determined
		by individual need. Women who are under the influence of drugs and/or alcohol will not be accepted into
		the shelter for safety reasons."
	Maison Interlude	Residential Shelter/Crisis Line Phone: (24/7; Hawkesbury): 613-632-1131 or 1-800-267-4101
	House	Outreach Program Phone: (Alexandria): 613-525-5338 or 1-800-461-1842
		Transitional Support and Housing Program Phone: 613-525-5338
		Website: maisoninterludehouse.ca
		"Offers services to women victims of domestic violence, their children and youth across the five counties
		of Prescott-Russell, Stormont, Dundas, and Glengarry."
	Naomi's Family	Address: 607 St. Lawrence St., Winchester
	Resource Centre	Phone: 613-774-2838
		Crisis Line: 613-774-2838 or 1-800-267-0395
		Website: naomiscentre.ca
		Available 24 hours per day, seven days per week.

Topic	Agency/Program	Resource
		"Provides confidential, safe and secure emergency shelter for women with or without children who have
		been physically, emotionally, sexually or financially threatened or harassed in the Stormont, Dundas, and
		Glengarry Counties of Ontario Canada. We also offer informal counselling and 24-hour crisis line for
		Eastern Ontario.
		Programs/Services: Residential Program; Child & Youth Program; Non-Residential Programs, including
		Crisis Line, Women's Support Groups, Transitional & Housing Support Program."
	Nelson House of	Phone: 613-225-0533
	Ottawa-Carleton	Crisis Line: 613-225-3129
		"Programs/Services: Nelson House exists to provide safety to women and children who are being abused and to work with other groups and individuals toward ending violence against all women.
		The 15-bed residence offers a warm home-like setting with accommodation for both single women and
		those with children. It also offers a variety of essential services to its clients, including a children's
		program, information and referrals to services such as housing, child care, medical services, legal
		services. If Nelson House is not able to provide housing or a needed service, the agency is able to help
		clients access other community services."
	Ottawa Mission	Address: 35 Waller St., Ottawa
	(the)	Phone: 613-234-1144
		Website: ottawamission.com
		Available 24 hours per day, seven days per week.
		"Programs/Services: boarding house for transient and homeless men. Free meals daily. Day drop-in
		centre for men. Addictions counselling and life skills program."
	Ottawa YMCA –	Address: 180 Argyle Ave., Ottawa
	YWCA	Phone: 613-237-1320
		Website: ymcaywca.ca
		Available 24 hours per day, seven days per week.
		"Programs/Services:
		Housing and Accommodation: Emergency Housing; Monthly Housing; Second Stage Housing; Shenkman
		Residence; TRY Supportive Housing for Women.
		The Ottawa YMCA/YWCA also has various programs/services in the following areas: health, fitness and
		recreation, financial development and camping and outdoor education."
	Salvation Army	Address: 500 York St., Cornwall
	(the)	Phone: 613-932-8311

Topic	Agency/Program	Resource
		Website: salvationarmy.ca
		"Programs/Services: Services include disaster relief, community and family services (food bank, thrift
		store) etc."
		The Salvation Army Men's Hostel
		Address: 171 George St., 4 th floor, Ottawa
		Phone: 613-241-1573
		Website: ottawaboothcentre.org
		Available 24 hours per day, seven days per week.
		"The Men's Hostel program is a residential program serving homeless males, offering three meals a day,
		laundry facilities and clothing vouchers. Provides basic shelter needs, counselling and crisis intervention
		(198 beds). Thirty of these beds are for the special care unit, which provides clients with access to inner
		city health services and assistance with medical needs."
	Shepherds of	Address: 233 Murray St., Ottawa
	Good Hope	Phone: 613-789-8210
		Website: shepherdsofgoodhope.com
		"Programs/Services:
		Shelter Services include Emergency Men's Shelter, Women's Hope Outreach, Hope Recovery, Managed
		Alcohol Program and the Street Community Outreach Team.
		Supportive Living offers a variety of housing options allowing for residents to move from one level of
		support to another. Support Services include: the Soup Kitchen, Grocery and Clothing Programs, Evening
		Drop-In and Christmas Hamper Program."
	Withdrawal	Address: 510 Second St. East, Cornwall (Cornwall Community Hospital)
	Management	Phone: 613-938-8506 (collect calls are accepted)
	Services	Available 24 hours per day, seven days per week.
		"Programs/Services: Services provided to clients 16 years of age and over, who are intoxicated, or who
		are experiencing withdrawal symptoms due to stopping the use of alcohol and/or drugs.
		The Cornwall Community Hospital Withdrawal Management Services includes a 16-bed, non-medical
		facility in a comfortable drug-free environment, where qualified personnel can safely monitor
		withdrawal symptoms. The staff provides emotional and educational supports, strategies to prevent
		continue substance misuse, addiction treatment/support options, and other community resource
		information. Clients are assessed on an on-going basis to determine the appropriate length of stay."

Housing

Updated: March 2018

Topic	Agency/Program	Resource
Home Repairs	First General	Address: 18081 Tyotown, Cornwall
&	Services URA	Phone: 613-931-1547 or
Renovations		1-877-225-6088
(help with)		Available 24 hours per day, seven days per week.
		"This insurance restoration company that provides first response professional restoration services along
		the St. Lawrence Seaway from Cornwall to Kingston. Floor/ fire/ oil spills/ wind damage/ odor control."
	March of Dimes	Address: 920 Princess St., 3 rd floor, Kingston
	- Ontario	Phone: 1-888-686-0663
		Website: marchofdimes.ca
		"Programs/Services: Serves people with physical disabilities of all ages (largest rehabilitation program in
		Ontario). Government-funded programs that provide essential support, such as job placement services,
		an employment resource centre, assistive devices, and home/vehicle modifications."
Housing-	Habitat for	Habitat for Humanity Seaway Valley
Related	Humanity	Address: 1400 Vincent Massey Drive, Cornwall
Agencies		Phone: 613-938-0413
		ReStore : 613-938-0413 extension 200 or
		restore@habitatseawayvalley.org
		Monday to Friday from 9 am to 7 pm.
		Saturday & Sunday from 9 am to 5 pm.
		"Habitat for Humanity Seaway Valley is a community-based, non-profit, faith-based organization
		working for a world where everyone has a safe and decent place to live. Our mission is to mobilize
		volunteers and community partners in building affordable housing and to promote home ownership as a
		means to breaking the cycle of poverty."
		Kemptville ReStore (Habitat 1000 Islands)
		Address: 3 Industrial Drive, Kemptville
		Phone: 613-258-0327 or
		kemptvillerestore@habitat1000islands.org
		Tuesday to Saturday from 9 am to 5 pm
	Open Hands	Phone: 613-933-0012
	Residential	Website: ocapdd.on.ca
	Services	"Programs/Services: Provides respite and group homes for individuals who are mentally challenged
		(seven group homes in Cornwall).

Topic	Agency/Program	Resource
	Operation Come	Address: 150 Gloucester St., Ottawa
	Home	Phone: 1-800-668-4663
		Website: operationcomehome.ca
		"Programs/Services: Operation Come Home is a bilingual information & referral centre that reunites
		runaway youth with their families, and makes referrals to other agencies or social services."
	Williamsburg	Address: 4324 Villa Dr., Williamsburg
	Non-profit	Phone: 613-535-2924 or 877-881-5888
	Housing Corp./	Website: wnphc.ca
	J.W. MacIntosh	"Since 1983, WNPHC has been keeping seniors and other adults in their communities longer by providing
	Seniors' Support	suitable housing and community support services."
	Centre	
Subsidized	Cornwall & Area	Address: 1916 Pitt St., Unit #11, Cornwall
Housing	Housing	Phone: 613-938-7717 or 1-800-267-2435
	Corporation	Website: cornwall.ca/en/socialservices/CornwallAndAreaHousingCorp.asp
		Weekdays from 8:30 am to 4:30 pm
		"Programs/Services: Offers quality, safe, affordable housing for seniors, families and adults in the
		Cornwall area, as well as Stormont, Dundas, and Glengarry (16 years and older).
		Social Housing refers to rental housing developed with the assistance of government and subsidized by
		the government for people with low to moderate incomes, seniors, or people with special needs who can live, with supports, in the community.
		Individuals are chosen for housing according to the date of application. Special priority is given to victims
		of abuse. Those who wish to apply for any social housing in Cornwall and the counties must first apply at
		the Registry."
	Registry (The	Address: 1916 Pitt St., Unit 11, Cornwall
	Social Housing	Phone: 613-938-7717 extension 41 or
	Registry of	1-800-267-2435
	Cornwall and	"Programs/Services: Accepts and processes applications for subsidized housing. Maintains waiting list.
	SDG)	Can answer questions about the application process."
	Social Housing	Address: 340 Pitt St., Third Floor, Cornwall
		Phone: 613-937-7512 extension 0
		Email: social.housing@cornwall.ca
		Website: cornwall.ca/en/socialservices/socialhousing.asp

Topic	Agency/Program	Resource
		"The Social Housing Division is responsible for the administration of the Social Housing portfolio for the
		City of Cornwall and the United Counties of Stormont, Dundas, and Glengarry. Social Housing refers to
		rental housing developed with the assistance of government and subsidized by government for people
		with low to moderate incomes, seniors, or people with special needs who can live, with supports, in the
		community."